

Hot Tip #23



Taxes on Your Communications Bill

Wondering what all those taxes are for on your phone bill?

Attempting to decipher what each line item means on your phone bill can be a daunting task. Many people may disregard this task altogether and blindly pay for a number of fees that have not been properly explained to them. Others may spend time using various search engines to research each item, and its associated acronym, in order to find some answers. Here at ITS, we want to provide you with some helpful links to reference when looking to understand these charges.



Descriptions regarding line items found in the "Summary of Charges" section of your bill are provided by the Federal Communications Commission. Refer to this link on their website: <http://www.fcc.gov/cgb/phonebills/samplePhonebill.html> to find explanations on such charges as:

- USF (Universal Service Fund)
- LNP (Local Number Portability)
- TRS (Telecommunications Relay)

In addition, find descriptions of the mandated telecommunications all-end-user surcharges, imposed by the California Public Utilities Commission at this link:

<http://www.cpuc.ca.gov/PUC/Telco/Consumer+Information/surcharges.htm> where you can find descriptions on the following acronyms and more:

- CTF
- ULTS
- DDTP

ITS understands that managing your businesses communication solution can be a difficult task. That is why we are committed to adding value to your business by being your one-stop-shop for all of your communications needs, provided to you all on one bill. Need help reading your ITS statement? Visit the following link for a full explanation: [InvoiceExplanations.](#)

For more information about ITS' products and services, visit our website at www.itstelecom.com or call our Client Services team at 800.876.4ITS (4487) with any questions!

[\\$20 Gift Cards to Celebrate 20 Years!](#)

To help celebrate our 20th Anniversary, ITS is randomly selecting customers to receive a \$20 ITS Gift Card each month! Winners will receive the Gift Card included with their bill, so be sure to check yours!

Congratulations to the following randomly selected clients who received a \$20 giftcard with their July statement!

Los Aliso Ranch - Westminster, CA
Applied LNG - Westlake Village, CA
Cali Camp - Topanga, CA
International Card Services - Agoura Hills, CA
California Electric Supply - Santa Maria, CA

Also, congratulations to these randomly selected "Customer of the Week" Gift Card winners -- in appreciation of your loyalty and celebration of our 20th Anniversary!

Arclin - Ventura, CA
Iseco - Nipomo, CA
Metropolitan Theatres Corp - Los Angeles, CA
Shima Nursey - Rosemead, CA
SmartSound Software - Northridge, CA



\$20 off any New Service

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20 Years
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mention promo code: ITS2020-1
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ITS realizes that these days all businesses are looking for ways to save money and improve efficiencies. In response to this, ITS has put together this Hot Tips mailing with the goal of providing our customers tips on how to save money or improve efficiencies in their business. You can look forward to a new Hot Tip in your mailbox every month.

At ITS, we truly value our customers and are committed to helping you with your communications and networking solutions by being your telemangement expert so that you can focus on what you do best and not worry about technology getting in the way. If you have ideas you

would like us to explore further or would just like to send us feedback, please send an email to HotTips@its-omni.com.

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